



by *Cenizaro*

## The Residence Mauritius Factsheet

<b>Address</b>	The Residence Mauritius, Coastal Road, Belle Mare, Mauritius
<b>Contact</b>	T: + 230 401 88 88 F: + 230 415 58 88 E: <a href="mailto:info-mauritius@theresidence.com">info-mauritius@theresidence.com</a>
<b>Website</b>	<a href="http://www.cenizaro.com/theresidence/mauritius">www.cenizaro.com/theresidence/mauritius</a>
<b>Opened</b>	September 1998
<b>Owners</b>	The Residence collection of hotels is owned and managed by Cenizaro Hotels and Resorts.
<b>General Manager</b>	Jean Francois Chong
<b>Location</b>	On the east coast of Mauritius, along one of the island's most beautiful beaches. The hotel is 48km from the airport (about a one-hour drive)
<b>Architecture and Interior Design</b>	The feel of The Residence Mauritius is a tribute to the elegance and sophistication of the plantation lifestyle. The architecture is by Jean-Paul Ruaudel & Christian Denizot with interiors by Hirsch Bedner Associates. Both are inspired by the island's turn-of-the-century plantation houses.
<b>Accommodation</b>	<p>135 spacious guestrooms (over 54m<sup>2</sup>) and 28 suites (from 86m<sup>2</sup> to 164 m<sup>2</sup>), each with a private balcony or terrace and opening either onto private tropical gardens or overlooking the peaceful lagoon.</p> <ul style="list-style-type: none"><li>• Rooms<ul style="list-style-type: none"><li>○ 41 Colonial Garden View Rooms</li><li>○ 56 Colonial Ocean View Rooms</li><li>○ 38 Colonial Ocean Front Rooms</li></ul></li><li>• Suites<ul style="list-style-type: none"><li>○ 8 Colonial Garden View Junior Suites</li><li>○ 10 Colonial Garden View Senior Suites</li><li>○ 2 Colonial Ocean View Senior Suites</li><li>○ 8 Colonial Ocean Front Suites</li></ul></li></ul>
<b>Guest Room Facilities</b>	<ul style="list-style-type: none"><li>• Air conditioning and overhead fans</li><li>• LCD television and sound system</li><li>• Personal safe and hairdryer</li><li>• Tea and coffee making facilities and a fully stocked bar</li><li>• Direct dial telephone with voicemail</li><li>• Walk-in wardrobe</li><li>• Private butler service in every room and suite (on request)</li></ul>

**THE RESIDENCE**  
MAURITIUS

by *Cenizaro*

- In-room guest registration
- Unpacking service
- Complimentary amenities upon arrival
- 24-hour in-room dining

**Guest Services**

Cold towel and cocktail on arrival  
Spa  
Tour and excursion service  
1 boutique  
Complimentary Wi-Fi  
Airport transfers (chargeable)  
Complimentary bottled water by the pool and on the beach  
Full multilingual concierge service  
In-house laundry  
Car rental service  
Handy phone in room free of charge  
Cinema under the stars once in a week  
Access to press reader free of charge

**Restaurants & Bar**

**The Dining Room** - open for breakfast and dinner from 7:30am-10:30am and 7:30pm-10:30pm

The hotel's main restaurant is built entirely of wood and overlooks the pool. It serves both western and local specialities for breakfast and sophisticated à la carte dinners.

**The Verandah** - open for lunch from 12pm-3pm

The Verandah serves light lunches around the pool and overlooks the sea.

**The Plantation** – open for lunch and dinner from 12pm-3pm and 7:30pm-10:30pm

Set in a planter's house by the beach, this sea-view restaurant serves fresh seafood and traditional Mauritian cuisine.

**The Gourmet Kiosque** – open from 3pm-6pm

Close to the pool, the kiosk serves snacks such as waffles, pancakes and ice cream.

**The Bar** – open from 10:30am-23:30

This atmospheric hotspot has wide sofas, comfortable armchairs and discreet lighting - the ideal place to enjoy a late breakfast, traditional tea in the afternoon or an evening cocktail. Live music until midnight.

**THE RESIDENCE**  
MAURITIUS

by *Cenizaro*

**The Sanctuary Spa**

The refurbished 850m<sup>2</sup> space is dedicated to relaxation and the rejuvenation of the body, mind and soul. One of the spa's eleven treatment rooms is set in the hotel's tropical gardens, overlooking the lagoon, and offers classic massages and custom made programmes inspired by Asian techniques. Beauty treatments are by luxury French beauty brand Carita. Established in the 1960's by 'the magicians of beauty,' sisters Maria and Rosa, Carita is an expert in anti-ageing and all products and treatments are well renowned.

A new range of treatments designed especially for children include luxury body massages, mini-manicures and pedicures, hair braiding, Haute Beauté facials for teens and exercises for children up to the age of 15.

**The Planter's Kids Club**

Open daily from 9am to 10pm for guests aged between 3 and 12 years. The kid's club has a dedicated building, with its own pool, inspired by a sugarcane plantation houses. A creative and experienced team of professionals are on hand to supervise activities including; treasure hunts, snorkelling classes, sports competitions, body painting, hiking, picnics, glass-bottom boat tours and in the evening fashion shows, plays and films. Lunch and dinner are available at The Planters Kids Club. Babysitting services are available on request and at an additional cost.

**Hotel Activities**

Complimentary activities include: water skiing, windsurfing, hobie-cats, canoes and kayaks, pedal boats, glass bottom boats and snorkelling trips. The hotel also has a stunning pool, three floodlit tennis courts, a volley-ball court, sauna, steam room and fitness centre with a timetable of fitness classes. Activities available at an extra cost include deep sea fishing, catamaran cruises, scuba diving, horse riding, under sea walking and boat rentals.

**The Residence Fragrance Collection**

Ylang Ylang is the signature scent of The Residence Mauritius and a series of decorative objectives throughout the hotel are scented with this.

**General Information**

**The Climate:**

The average temperature during the summer (October to May) is 25°C with a water temperature of 24°C. June to September, the sub-tropical months, enjoy the weather of a European summer.

**Currency:**

Local currency is the Mauritian Rupee (MUR). It can be purchased prior to travel but a better exchange rate is achieved on arrival  
Mastercard, VISA and AMEX, Unionpay accepted

**Language:**

English is the official language of Mauritius and French is widely spoken  
The island is a melting pot of cultures, languages and religions with around one million people of different origins

**Immigration:**



by *Cenizaro*

No visa is required to enter Mauritius for an EU national  
No vaccinations are needed

**Taxes:**

All of The Residence Mauritius' rates are inclusive of 15% governmental tax

**Corporate Background**

The Residence collection of resorts is part of Cenizaro, an international, bespoke hospitality company. Cenizaro's current portfolio comprises four luxurious hotels in some of the world's most desirable beach locations; Mauritius, Tunis, Zanzibar and the Maldives. The company's next expansion phase will see four new openings over the next three years; two in Tunisia – in Douz and The Medina of Tunis; Dhigurah, Maldives and Bintan, Indonesia.

Cenizaro's first venture, The Residence Tunis, opened in 1996 with 155 rooms and 9-suites. The Residence Mauritius followed in 1998 with 135 rooms and 28 suites and in 2011, The Residence Zanzibar, a 66-villa property opened. The latest hotel in the collection, The Residence Maldives, was unveiled in 2012 on the southern island of Falhumaafushi with 94-villas. The properties in Tunis, Zanzibar and the Maldives are all members of The Leading Hotels of the World

With a compelling mix of cultures and styles, every hotel in the Cenizaro portfolio has its own individual personality and strong sense of place. Each one is proud to draw on the philosophy for which The Residence is renowned – an acute attention to detail, unforgettable moments and an intuitive, personal and impeccable service.